

Privacy Policy

Laidback Lucas Ltd takes your privacy & the use of your personal data seriously. We strive to have a clear approach to the handling of your data that will not be shared with any third parties at any time. It is at your discretion whether or not you wish to subscribe or unsubscribe to any communications or promotional campaigns.

Personal Data Requests

You may be asked for this along with permission to contact you for the following reasons:

1. Use of App or website
2. Request of service or information
3. Making reservations or orders with us
4. Create and manage an account – either online or via app.
5. Promotional in-house activities, participate in surveys, competitions & giveaways
6. Subscribe to newsletters, promotional campaigns.
7. Request by venue for feedback
8. Use of venue WIFI
9. Contact Us
10. To sign up to Loyalty/ Rewards Schemes. Further details of D.O.B, interests, preferences in order to tailor your own loyalty & birthday gifts from venue.

Your Rights

In accordance with EU data protection laws, you have the following right subject to applicable law

Access – you have the right to request information about how we process your personal information and to obtain a copy of this.

Rectification- Any inaccurate or incomplete personal information- you have the right to request the rectification of this.

Objection- You have the right to object to the processing of your personal information.

Erasure- You have the right to request the erasure of your personal information

Restriction- You have the right to ask us to restrict our processing of your personal information

Portability- You have the right to receive your personal information (which you have provided), in a commonly used and easily read format

If you wish to discuss your personal information or have any requests, please contact the relevant venue eat@thewhippetinn.co.uk or eat@thestonetroughinn.co.uk